What is the MGEX Info Xchange (“MIX”)?
The MGEX Info Xchange (“MIX”) is a public venue for registered users to communicate anonymously with each other within the MGEX marketplace. The MIX is to be used by registered users and public viewers as a compliment to the CME Globex® electronic trading platform. The MIX is strictly for communication and does not interact directly with either the CME Globex trading platform or the MGEX clearing system.

Who is MGEX?
Since its inception in 1881, MGEX has been the principal market for hard red spring wheat (HRSW) – first as a cash market, then futures and options. Millers, exporters, elevators, farmers and speculators look to MGEX when they trade HRSW wheat – and with good reason. Known for its stable and reliable trading environment, MGEX has a reputation as a good place to do business. It offers the liquidity, the product line and the oversight to ensure fair and accurate trading for all its participants.

Who do I contact if I have questions about the MIX?
Website Address:  https://mix.mgex.com
MIX Technical and General Question Line (“Support”):  (612) 321-7104
Support Hours:  7:00AM – 4:30PM Central Time Monday - Friday
General MIX inquiries can also be emailed to mix@mgex.com

How do I become a Registered User of the MIX?
To become a Registered User of the MIX you must complete a Registered User Agreement and submit it to MGEX for authorization. The Registered User Agreement can be found HERE.
What are the MGEX Rules and Regulations governing MIX activity?
Chapter 22 of the MGEX Rules and Regulations specifically address MIX activity. A copy of the complete MGEX Rulebook can be found by clicking here to access the MGEX website.

What are the MIX hours of operation?
Website Hours of Operation: 7:00AM – 1:30PM Central Time Monday - Friday

Who can access the MIX?
The MIX can be accessed by anybody with an internet connection. The general public will have view only access to the Message Board screen and the general FAQ screen, while registered Users will have additional permission to actively and anonymously communicate on the Message Board.

How secure is the MIX?
The MIX employs user access permission controlled by MGEX. In addition to username and password authentication, MGEX employs SSL/TLS encryption to protect communications to and from the MIX.

What do I do if I forget my MIX password?
A security question in the User Agreement Form will be used in the event that a User forgets their password. Contact the MIX Support line to obtain a new password.

What will happen if I abuse the MIX site?
If a User abuses the MIX site their User ID will be deactivated immediately until further notice.

I don’t have a User ID, can I still view MIX activity?
The general public will have view only access to the MIX. The Message Board may be viewed in real time at the MIX website until MGEX conducts its daily maintenance after the close of the market for each day.

Can registered Users use the MIX to carry out trades?
No. The MIX does not interact directly with the CME Globex trading platform or the MGEX clearing system. Normal procedures should be performed in carrying out trades.
The MIX market status is not updating what is the problem?
Users of the MIX must open a fresh browser each day so the market status can refresh to the current days market status. Users who leave open the MIX website from day to day may not be seeing the correct market status. Users should simply reopen a new browser and log in to see current market status and activity.

How do I navigate to the secure website?
The MIX.MGEX.COM website only supports the latest version of the Mozilla Firefox. Firefox can be downloaded at http://www.mozilla.org/en-US/

The first time you log on to the mix.mgex.com website you will be prompted to get a security certificate to access the MIX webpage. Users should click on “I Understand the Risks” and then the Add Exception… to obtain the security certificate and navigate to the webpage. This is done by clicking the “Confirm Security Exception Box”